



## **Frequently Asked Questions**

*How long do the tours last?*

The above tours are all based on a period of two hours. For groups who are able to spend longer on a tour, we can put together bespoke itineraries to suit the time and interests of the group.

*Can we suggest an itinerary or ask you to create one just for our group?*

Yes, of course. We would be happy to arrange something which fits the time you have and the specific interests of the group.

*Do we have to have our own coach?*

No, we can arrange transport for your group. The cost will be dependent on the size of the vehicle required, but for an indication of prices, please see the information below, which is based on a coach to seat up to 49 passengers.

*Will the Tour Guide be qualified?*

All our Tour Guides have successfully completed a guiding course accredited by The Mersey Partnership (Tourist Board) or one of its predecessors. In addition, our Tour Guides also carry public liability insurance.

*What happens if our journey to Liverpool is delayed?*

Our Tour Guide will do their best to still complete the full tour, but this may not always be possible. If you are delayed it is important that you keep the Tour Guide informed via their mobile number, which we will have given to you prior to the tour.